



***Enhanced Nonviolent Crisis Intervention*[®] Training**

2 Day Certification Training

SATURDAY, JUNE 15 and SUNDAY, JUNE 16, 2019

9:00 a.m. to 4:00 p.m. Day One and 9:00 to 2:00 p.m. Day Two

UMBRELLA CENTRAL DAY CARE SERVICES

1220 Kingston Road (at Fallingbrook)

This program, considered the worldwide standard for crisis prevention and intervention training, can help your organization:

- Reduce the risk of injury.
- Meet regulatory/accreditation standards.
- Improve staff retention.
- Minimize exposure to liability.
- Promote the philosophy of *Care, Welfare, Safety, and Security*SM.

The Crisis Prevention Institute has created a ***new Enhanced Nonviolent Crisis Intervention*[®] Training** with new verbal de-escalation techniques, tools, and holds to continue to maintain a safe environment. The training focuses on prevention and offers proven strategies for safely defusing anxious, hostile, or violent behaviour at the earliest possible stage by using verbal de-escalation, safety techniques and as a last resort control positions.

PARTICIPANTS WILL RECEIVE A CERTIFICATE WHICH INDICATES THEY HAVE PARTICIPATED IN NON-VERBAL DE-ESCALATION TECHNIQUES AND SAFETY TECHNIQUES UPON COMPLETION OF THE COURSE.

This training focuses on TEAM working together and collaborating! Having 2 or more people trained in a workplace is an asset. Please come dressed comfortably, running shoes etc.

TO REGISTER FOR THIS TRAINING OR MORE INFORMATION, CONTACT UMBRELLA AT 416-686-9869 OR EMAIL director@umbrelladaycare.com